HSBC Digital Activation Promotion ("Promotion") Promotional Terms and Conditions

1. This Promotion is valid from 5th June 2020 to 31st July 2020, both dates inclusive ("Promotional Period") and is offered by HSBC Bank (Singapore) Limited (Company Registration No. 201420624K) ("HSBC" or the "Bank").

2. This Promotion is offered by HSBC Bank (Singapore) Limited ("HSBC" or the "Bank") to all HSBC customers who had not registered for HSBC Online Banking prior to the Promotional Period, and

    a. hold a HSBC deposit account ("Eligible Account"); AND

    b. maintain sufficient funds

    for the Eligible Transaction(s) (as defined in clause 4) to be processed successfully ("Eligible Customers").

3. Eligible Customers will be entitled to receive one S$10 GrabFood voucher in line with Clause 5, subject to a one-time voucher per customer during the Promotional Period, if they satisfy all the following requirements:

    a. Register for HSBC Online Banking; AND

    b. Download the HSBC Singapore App; AND

    c. Perform one (1) Eligible Transaction; AND

    d. They are among the first 1,000 customers to have completed steps 3a. to 3c. above.

4. "Eligible Transaction" means any successful bill payment via HSBC Online Banking or HSBC Singapore App from the Eligible Account.

5. The vouchers will be sent via SMS to the bank registered mobile number for the Eligible Customer by 30th September 2020 or on such other date(s) as may be notified by HSBC. Customers redeeming the vouchers would be required to utilize their HSBC debit/credit card to settle any remaining credits for their GrabFood orders.

6. Use of the vouchers is subject to the terms and conditions of GrabTaxi Pte Ltd ("Grab"). Please refer to Grab for details. We are not a supplier of the products and/or services provided by Grab in this Promotion and will not accept any liability in relation thereto. There will be no replacement of lost, damaged or stolen voucher after it has been issued.

7. The voucher shall be forfeited if the Eligible Account of the relevant Eligible Customer is suspended or terminated during the Promotional Period.

8. Any fraud and/or abuse of this Promotion by a customer (determined by the Bank at its discretion) will result in forfeiture of the customer's eligibility to participate in this Promotion and/or closure of all or any one or more of the customer's account(s) with the Bank. The Bank reserves the right to take legal action in such instances to recover any outstanding amounts.

9. The Bank may, at its discretion, revise these Promotional Terms and Conditions (including but not limited to varying the Promotional Period) or withdraw this Promotion at any time without prior notice.

10. Only personal accounts are eligible for this Promotion. Personal Internet Banking Terms and Conditions ("PIB T&Cs") and the Terms and Conditions Governing Personal Deposit Accounts ("Deposit T&Cs") will apply. In the event of any conflict or inconsistency between these Promotional Terms and Conditions, the PIB T&Cs and Deposit T&Cs in respect of this Promotion, these Promotional Terms and Conditions shall prevail to the extent of the conflict or inconsistency.

11. The Bank does not accept responsibility for network, computer, hardware or software failures of any kind which may restrict or delay the sending or receipt of any telegraphic transfer.

12. Deposit Insurance Scheme

    Singapore dollar deposits of non-bank depositors are insured by the Singapore Deposit Insurance Corporation, for up to S$75,000 in aggregate per depositor per Scheme member by law. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

13. These Promotional Terms and Conditions are governed by the laws of the Republic of Singapore and the parties submit to the non-exclusive jurisdiction of the courts of Singapore.