

PUBLIC

HSBC Singapore

Guide to Change Online Banking Transfer Limit

June 2020





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Click "Move money"

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Click "Online banking limits"

Manage your daily limits

From here, you can review and amend your daily limits for payments and transfers.

Daily limits

Your own account transfer	SGD 9,000,000,000.00
3rd party account transfer including FAST/PayNow with transaction signing	SGD 10,000.00
Bill payment	SGD 50,000.00
FAST/PayNow without transaction signing	SGD 1,000.00



Important information

Reducing any of your daily limits may affect your existing instructions with amounts above your new daily limits. Please also check that your future payment and transfer amount do not exceed this new limit.

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Manage your daily limits

From here, you can review and amend your daily limits for payments and transfers.

Daily limits

Your own account transfer

SGD | 9,000,000,000.00

i Subject to your account available balance

3rd party account transfer including FAST/PayNow with transaction signing

SGD | 10,000.00

i SGD 1,000,000.00 maximum

Bill payment

SGD | 50,000.00

i SGD 50,000.00 maximum

FAST/PayNow without transaction signing

SGD | 1,000.00

i SGD 1,000.00 maximum

Important information

Reducing any of your daily limits may affect your existing instructions with amounts above your new daily limits. Please also check that your future payment and transfer amount do not exceed this new limit.

Cancel

Continue

4

4

Indicate the daily transfer limit you would like to set up under "3rd party transfer limit"

5

5

Click "Continue"

Review

Please check these details carefully before continuing.

Daily limits

Edit 

Your own account transfer	SGD 9,000,000,000.00
3rd party account transfer including FAST/PayNow with transaction signing	SGD 20,000.00
Bill payment	SGD 50,000.00
FAST/PayNow without transaction signing	SGD 1,000.00

Total

Limit total **SGD 9,000,071,000.00**




6 Review the new limits and take note of the TOTAL, as you will need to key in the last 8 digits of the total (including decimals) later, to get a security code.

In this example, the total new limit is 9,000,071,000.00 – this means later you will be keying in “071000000”


Additional security required




Step 1

Press and hold  to turn on your Security Device, then enter your Security Device PIN.

Step 2

When HSBC displays, press and hold  Please check and enter the last 8 digits of the total new limits. If the amount is less than 8 digits including decimal places, add additional zeros at the beginning of the amount until you reach 8 digits.

Step 3

Press  and use the 6 numbers shown on your Security Device to continue.

Security code

7

Important information

Reducing any of your daily limits may affect your existing instructions with amounts above your new daily limits. Please also check that your future payment and transfer amount do not exceed this new limit.

8

7 Follow the step on the screen to generate the security code. Enter the 6 digit code.

8 Click "Continue"