

Capella Hotel Singapore's Terms and Conditions

Details of offer:

Jade Clients can book at Best Available Rate and get these additional benefits during their stay:

- Accommodation upgrade (upon availability)
- Breakfast for two persons at The Knolls Restaurant
- SGD100NETT Auriga Spa credit for spa treatments and facials only
- A complimentary welcome cocktail at Bob's Bar
- Early check-in & late check-out (upon availability)

The terms and conditions of the Offer shall be as follows:

- A customer who is a HSBC Jade Client in Singapore at the time of fulfilment shall be eligible to participate in the promotion ("Promotion").
- This Promotion is valid from 1 February 2018 to 31 December 2018 (both dates inclusive) (the "Promotional Period").
- Reservation is subject to room availability.
- The Offer is only applicable to HSBC Jade Clients.
- The HSBC Jade Card must be presented during check in by cardholder him/ she or customer will be charged prevailing room rates of the day.
- Cardholder must be staying in the hotel throughout the stay
- The Offer is applicable only for guests staying in the hotel.
- The Offer is not applicable during black out days, eve of public holidays, Christmas, New Year, Chinese New Year, Easter and Formula One stated below:

Dates (Both dates inclusive)	Season
16 to 24 February 2018	Chinese New Year
30 March 2018 to 7 April 2018	Easter Holidays
28 April 2018 to 1 May 2018	Labour Day
15 June to 18 June 2018	Hari Raya Puasa and Dragon Boat Festival
9 to 11 August 2018	National Day
17 to 20 August 2018	Hari Raya Haji
14 to 16 September 2018	
20 to 31 December 2018	Festive

- The Offer cannot be exchanged for cash or other products or services.
- The Offer cannot be used in conjunction with any other special promotions, privileges, special offers or discounts.
- HSBC is not the supplier of and accepts no liability for the quality of goods and services provided by the Merchant involved in this promotion.

- The Merchant and HSBC reserve the right to vary any of these terms and conditions, or to withdraw this Promotion, at any time in their discretion without prior notice.
- All information is accurate as at time of publishing or posting online.

Reservations:

For reservations, Jade Clients can dial into a designated hotline and they will have to make their reservations at least 7 working days in advance.

Jade Clients will have to quote the following upon making the booking:

- “HSBC Jade Partnership Programme”; and
- Their HSBC Jade Client number.

All reservations are subject to availability at the time of booking. A confirmation letter will be sent by Capella Singapore’s Reservation Team once the booking is confirmed.

Contact Capella Singapore’s Reservation Team at +65 6591 5000 or res.singapore@capellahotels.com. Customers can also book directly via Capella Singapore’s official website with booking code.

Upon check-in, customers should present their valid HSBC Jade card, otherwise the Bank and Merchant reserve the right to withdraw the Offer.

In the event of cancellation, cancellation must be given to Capella Singapore’s Reservation Team in writing at least 3 days prior to arrival; otherwise a cancellation penalty of the entire reservation stay will be applicable.

Payment:

- a. No payment is required to be made by the Bank in respect of the Offer. All payment must be settled by Jade Clients before checking out. All payment must be made with a credit or debit card issued by The Hongkong and Shanghai Banking Corporation Limited ("HSBC"), unless otherwise stated.
- b. The Merchant will provide written report to the Bank at the end of the Promotional Period in such form and containing such details as may be requested by the Bank

Details of offer:

Jade Clients can book at Auriga spa by Capella Singapore and get these benefits:

- 15% discount on a la carte treatments
- 30-minute upgrade on treatments on member's actual birthday

The terms and conditions of the Offer shall be as follows:

- A customer who is a HSBC Jade Client in Singapore at the time of fulfilment shall be eligible to participate in the promotion ("Promotion").
- This Promotion is valid from 1 February 2018 to 31 December 2018 (both dates inclusive) (the "Promotional Period").
- Reservation is subject to treatment room availability.
- The Offer is only applicable to HSBC Jade Clients. The HSBC Jade Card must be presented upon arrival or customer will be charged full rates.
- The Offer is not applicable during eve of and public holidays.
- The Offer cannot be exchanged for cash or other products or services.
- The Offer cannot be used in conjunction with any other special promotions, privileges, special offers or discounts.
- HSBC is not the supplier of and accepts no liability for the quality of goods and services provided by the Merchant involved in this promotion.
- The Merchant and HSBC reserve the right to vary any of these terms and conditions, or to withdraw this Promotion, at any time in their discretion without prior notice.
- All information is accurate as at time of publishing or posting online.

Reservations:

For reservations, Jade Clients can dial into a designated hotline and they will have to make their reservations at least 7 working days in advance.

Jade Clients will have to quote the following upon making the booking:

- "HSBC Jade Partnership Programme"; and
- Their HSBC Jade Client number.

All reservations are subject to availability at the time of booking. A confirmation letter will be sent by Capella Singapore's Reservation Team once the booking is confirmed.

Contact Capella Singapore's Auriga Spa Team at +65 6591 5023 or spa.singapore@capellahotels.com.

Upon arrival, customers should present their valid HSBC Jade card, otherwise the Bank and Merchant reserve the right to withdraw the Offer.

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In the event of cancellation, cancellation must be given to Capella Singapore Auriga Spa Team in writing at least 3 days prior to arrival; otherwise a cancellation penalty of the entire reservation stay will be applicable.

Payment:

- c. No payment is required to be made by the Bank in respect of the Offer. All payment must be settled by Jade Clients before checking out. All payment must be made with a credit or debit card issued by The Hongkong and Shanghai Banking Corporation Limited ("HSBC"), unless otherwise stated.
- d. The Merchant will provide written report to the Bank at the end of the Promotional Period in such form and containing such details as may be requested by the Bank