

Expedited Immigration Services Description and Availability

Note: The international Airport VIP Service is available at major airports within Asia. The list of airports is subject to change and the services at certain airports may not be available from time to time due to local restrictions at the time of service. All services are subject to final confirmation by the relevant Third Party Service Provider. The primary Cardholder may call the HSBC Visa Infinite Butler hotline for the latest list of participating airports.

Service Description		Arrival
Fast Track		- Met with name board at the designated point (at the end of the air-bridge or entrance of the arrivals hall) - Expedited through immigration and security check point. - May be expedited through Customs if the local Customs authorities permit it but it cannot be guaranteed. - Assisted with Baggage if prebooked as an additional product and at an additional charge - Handover to meeting party/Driver
Meet and Assist – Airside prior to immigration		- Met with name board at the designated point (at the end of the air-bridge or entrance of the arrivals hall) - Assisted through immigration and security check point. - May be assisted through Customs if the local Customs authorities permit it but it cannot be guaranteed. - Assisted with Baggage if prebooked as an additional product and at an additional charge - Handover to meeting party/Driver
Meet and Assist – Landside after immigration		- Met with name board at the designated point (after immigration and customs in the baggage hall or in the public arrivals hall) - Assisted with Baggage if prebooked as an additional product and at an additional charge - Handover to meeting party/Driver
Service Description		Departure
Fast Track		- Met with name board at the designated point (kerbside directly outside the terminal or a meeting point) - Assisted with Baggage if prebooked as an additional product and at an additional charge - Expedited through airline check in formalities, immigration and security check point - May be expedited through Customs if the local Customs authorities permit it but it cannot be guaranteed. - Delivered to Flight Departure Gate or lounge (if the passenger's airline ticket is entitling the lounge access)
Meet and Assist – Airside (Up to Departure Gate)		- Met with name board at the designated point (kerbside directly outside the terminal or a meeting point) - Assisted with Baggage if prebooked as an additional product and at an additional charge - Assisted with airline check in formalities, immigration and security check point - May be assisted through Customs if the local Customs authorities permit it but it cannot be guaranteed. - Delivered to Flight Departure Gate or lounge (if the passenger's airline ticket is entitling the lounge access)
Meet and Assist – Landside (Up to Passport Control)		- Met with name board at the designated point (kerbside directly outside the terminal or a meeting point) - Assisted with Baggage if prebooked as an additional product and at an additional charge - Assisted through airline check in formalities - Guided to the security check point/Passport Control
Country	Airport	Service Available (As of 13 SEPT 2018)
Bahrain	Bahrain	Fast Track
Cambodia	Phnom Penh	Fast Track
China	Beijing	Meet and Assist Airside Only
	Guangzhou	Meet and Assist Airside Only
	Hangzhou	Fast Track Domestic Flight Only
	Shanghai Hongqiao	Meet and Assist Airside Only
	Shanghai Pudong	Meet and Assist Airside Only
India	Bangalore	Meet and Assist Airside Only
	Mumbai	Meet and Assist Airside only
	Delhi	Meet and Assist Airside Only
Indonesia	Denpasar Bali	Fast Track
	Jakarta	Fast Track
Japan	Osaka	Meet and Assist Landside Only
	Tokyo Haneda	Meet and Assist Landside Only
	Tokyo Narita	Meet and Assist Landside Only
Jordan	Amman	Fast Track
Korea	Seoul Gimpo	Meet and Assist Airside Only
	Seoul Incheon	Meet and Assist Airside Only
Kuwait	Kuwait	Fast Track
Macau	Macau	Fast Track
Malaysia	Kuala Lumpur	Fast Track (Airside on terminal 2)
Oman	Muscat	Fast Track
Philippines	Manila	Suspended
Qatar	Doha	Fast Track
South Africa	Cape Town	Meet and Assist Airside only
	Durban	Meet and Assist Airside only
	George	Meet and Assist Airside only
	Johannesburg	Meet and Assist Airside only
	Port Elizabeth	Meet and Assist Airside only
Sri Lanka	Colombo	Meet and Assist Airside only
Taiwan	Kaohsiung	ALL SERVICE IN TAIWAN SUSPENDED BY AUTHORITIES UNTIL FURTHER NOTICE
	Songshan	
	Taipei	
Thailand	Bangkok	Fast Track for Business and First Class only
	Phuket	Fast Track
UAE	Abu Dhabi	Fast Track
	Dubai	Fast Track
Vietnam	Hanoi	Fast Track
	Ho Chi Minh City	Fast Track