

HSBC Bank (Singapore) Limited Account Closure Form

Please close my/our HSBC account* no. --

**If you choose to terminate the Everyday Global Account, please note that all 11 currencies accounts will be closed.*

Account Balance

(Please tick (✓) where applicable)

- To be drawn in cash
- Transfer to HSBC A/C no. -- in the name of _____
- To be drawn in Cashier's Order/Demand Draft *(Please also complete Cashier's Order/Demand Draft Form)*
- Transferred by Telegraphic Transfer *(Please also complete Telegraphic Transfer Form)*

Please share with us why you are closing the account

(Please tick (✓) ONE box only)

- | | | |
|---|--|---|
| <input type="checkbox"/> Dissatisfied with granted loan amount | <input type="checkbox"/> Complex/lengthy processes & procedures | <input type="checkbox"/> Dissatisfied with the product/features |
| <input type="checkbox"/> Convert to Debt Consolidation Plan | <input type="checkbox"/> Misinformed/mis-sold product
<small>*For bank use: CMS Case ID _____</small> | <input type="checkbox"/> Dissatisfied with staff behaviour |
| <input type="checkbox"/> To meet TDSR requirement | <input type="checkbox"/> Accessibility issues - Online/Mobile | <input type="checkbox"/> Identified more competitive product |
| <input type="checkbox"/> Dissatisfied with the fees/charges/pricing | <input type="checkbox"/> Moving away | <input type="checkbox"/> Unhappy with the policy |
| <input type="checkbox"/> Accessibility issues - Branch/Telephone | <input type="checkbox"/> Personal circumstances change | <input type="checkbox"/> Need funds |
| <input type="checkbox"/> Sale of Property/Windfall | <input type="checkbox"/> Expiry of promotions | <input type="checkbox"/> Account closure due to loan redemption |

Further Instruction(s)

(Please tick (✓) where applicable)

Card(s) Cancellation

- Please cancel the following ATM/Debit card(s):
1. --- 2. ---

Unpresented/Unused Cheques

- Unused cheques no. _____ to _____ enclosed
Note: Please return all unused cheques; all unpresented cheques will be stopped

Phone Banking/Internet Banking

- Delink above mentioned account from Phone Banking/Internet Banking Services
- Terminate Phone Banking/Internet Banking

Standing Instruction(s)

- Transfer to HSBC A/C no. --
- Cancel with immediate effect

GIRO/AutoPay

- Cancel with immediate effect

Change repayment account for the following service(s) to HSBC A/C no. --

- HSBC Credit Card no. --- Safe Deposit Box no.
- Loan A/C no. -- Others _____

Change crediting account for the following deposit(s)/investment(s) to HSBC A/C no. --

- Investment A/C no. -- Others _____
- Time Deposit A/C no. --

Account holder initial

Account Address and Contact Detail(s)*(Please tick (✓) where applicable)*

A final statement confirming your account closure will be sent to you.

- There is no change in my address and contact number
- Please change my address and contact number to the following *(only applicable to the above-mentioned account)*:

Mailing Address _____

Contact no(s). _____ (HP) _____ (H) _____ (O)

Please note that we need at least one working day to close your accounts and de-register your mobile number from PayNow. As funds may still be sent to your PayNow-linked account in the interim, we strongly encourage you to de-register your mobile number as soon as possible.

Declaration

I/We understand that the Bank accepts no responsibility for any loss or delay which may occur in the transfer, transmission and/or application of funds or (in the case of remittance by telegraphic transfers) for any error, omission or mutilation which may occur in the transmission of any message or for its misinterpretation when received and I/we agree to indemnify the Bank against any actions, proceedings, claims and/or demands that may arise in connection with such loss, delay, error, omission, mutilation or misinterpretation.

Signature of Account Holder

Full name _____

NRIC/Passport no. _____

Date _____

Signature of Joint Account Holder

Full name _____

NRIC/Passport no. _____

Date _____

For Bank use only

Customer number (s): _____

CO Code: _____ MSC code: _____

 Downgrade with above mentioned account closure - refer to enclosed HSBC Jade/Premier/Advance Withdrawal Form

* For closure reason due to misinformed/ mis-sold product, raise a complaint case in CMS under Sales Process/Mis-selling Allegation.

Instruction Received			SPI/Restriction		
Attended By	Approved By	Date	Attended By	Approved By	Date

Data Protection Policy

The personal data you are submitting is being collected for the purposes stated in HSBC Data Protection Policy, a copy of which may be found at <http://www.hsbc.com.sg/1/2/miscellaneous/privacy-and-security>.